



Hatfield Ice COVID-19 Policies

UPDATED: 9/22/20

In an effort to help our customers remain healthy and safe, Hatfield Ice will be implementing the following rules and regulations throughout the month of July & August.

CUSTOMER POLICIES

1) Masks: All customers of all ages must wear a mask while in the building and off the ice. The only time you may remove your mask is when entering the ice. Otherwise, your mask must remain on while inside the buildings.

2) Capacity: Ice Slots will be limited to on-ice personal only. For any hockey games or events, teams may have 1 team manager per team in the rink to communicate with parents in the event of an emergency.

3) Entering Hatfield Ice: All Customers will enter the building through the Main Lobby entrance. Masks must be on before entering the building.

4) Exiting Hatfield Ice: All players & skaters must exit the building through the rink side doors after the conclusion of your ice slot, not thru the lobby.

5) Hatfield Ice Lobby: There will be no socializing or congregating in the lobby. The purpose is to enter the rink you are scheduled for only. The arcade and vending machines will not be accessible.

6) Social Distancing: We expect everyone off the ice to remain 6 feet apart and maintain distance from your peers.

7) Locker Rooms: Our capacity for any locker room is 10 skaters or less. We will be utilizing additional rooms & benches in the rinks for skaters preparing to enter the ice and maintaining social distancing. No showering will be allowed.

8) Parents & Spectators: Any non-ice participants will not be allowed into the building. If needed, we will allow 1 parent per child to help them get their skates tied and prepare to enter the ice. Once the child is ready, parents will need to leave the building until the end of the event. We will have [LiveBarn](#) turned on for your convenience.

9) Rental Skates: Any rental skates handed out only for Hatfield Ice run programs. Any used skates will be sanitized immediately upon return and will not be used for at least 24 hours. We strongly encourage all skaters to bring their own skates.

10) If any customers planning to come to the rink are sick or are showing symptoms of becoming sick, please do not come to the rink.

HATFIELD ICE PROGRAM POLICIES

Note: These policies below are in addition to the customer policies above and pertain to Hatfield Ice run programs ONLY.

1) Program Registration: All customers must register & pay for Hatfield Ice run programs OR ice bookings online. We will not be taking in person registration or payments at this time. See link below:

<https://hatfieldice.maxgalaxy.net/Home.aspx>

2) Equipment: All Players & skaters ages 14 & under will need to be pre dressed upon entering the building. Midget 16U & 18U ages will need to dress on their own at the facility while maintaining social distance from others.

3) Temperature Check: Upon entering the lobby, all participants will be temperature checked prior to entering the rinks. Anyone with a temperature of 100.4 or higher will not be admitted into the rinks and will be asked to leave the building.

STAFF POLICIES & PROCEDURES

- 1) All staff will be required to wear masks inside the building.
- 2) Staff will be temperature checked upon entering the building
- 3) All locker rooms, bathrooms and floors will be cleaned & sanitized after each ice slot concludes and at the end of each day.
- 4) All cleaners & driving staff will be required to wear rubber gloves when either checking in customers or cleaning the building.

These rules are subject to change. If there are changes, we will update and communicate as quick as possible. We understand a lot of this will be new and inconvenient for everyone. Our staff will do their best to adapt to each situation as it is presented.

We appreciate your help and understanding. If you have any questions, please contact us via the information below. We hope to see you soon!

Hatfield Ice Management

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